

# SULTANAHMET KÖFTECİSİ GIDA ÜRÜNLERİ A.Ş.

## WEBSITE PRIVACY AND SECURITY POLICY

This "Website Privacy Statement" has been prepared by Sultanahmet Köftçisi Gıda Ürünleri A.Ş., whose information is provided below, in its capacity as data controller, within the scope of Article 10 of the Law on Protection of Personal Data No. 6698 ("Law") and the Communiqué on Procedures and Principles to be Complied with in Fulfilling the Obligation to Inform, regarding the personal data and other information obtained during your visit to our website. We process and keep confidential your website visit information as explained in the personal data protection policy and disclosure texts.

**Address:** Divanyolu Cad. No 12 Fatih/Istanbul **Phone:** 212 5136468 **E-mail:** info@sultanahmetkoftesi.com

**1. AUTOMATICALLY COLLECTED INFORMATION** In accordance with our obligations under Law No. 5651 on Regulation of Publications Made on the Internet and Combating Crimes Committed Through These Publications (Law No. 5651) and relevant regulations, **we automatically process Internet Protocol (IP) addresses and visitor traffic data.**

Our website uses cookies. **Cookies enable the website to recognize visits from a user's computer by loading information onto it, thereby increasing site usage and suitability.** You can find information on this matter by clicking on our "Cookie Disclosure Text" located in the cookie warning area at the bottom of our homepage.

**2. OBTAINED INFORMATION** We obtain "Name" and "e-mail" information transmitted via the "Contact Form" on our website and process it in our customer-oriented activities. We provide information regarding the processing of this personal data in the "Disclosure Text and Explicit Consent Approval" section under the relevant field.

We expect you to share only your own data for website transactions via the "Contact Form" on our website.

**3. PROTECTION OF CHILDREN'S PRIVACY** **The protection of children's privacy is particularly important on our website.** Information belonging to individuals under 18 years of age is never knowingly collected or stored. However, it may be necessary to collect and store information related to children for the performance of our activities.

**4. HOW INFORMATION WILL BE USED** We may process and use the personal data collected through this website and other means for the following purposes:

- Execution of Information Security Processes
- Execution of Access Authorizations
- Conducting Activities in Compliance with Legislation
- Monitoring and Execution of Legal Affairs
- Execution of Customer Relationship Management Processes
- Execution of Customer Satisfaction Activities
- Execution of Product Sale Processes
- Organization and Event Management

- Execution of Storage and Archiving Activities
- Monitoring of Requests / Complaints
- Providing Information to Authorized Persons, Institutions and Organizations

## 5. PROCESSING PURPOSES AND LEGAL BASES

Processed Personal Data	Processing Purposes	Legal Bases (KVKK Article 5/2)
Name, Surname, E-mail, E-mail Notes	For the purpose of performing product sales	Law Article 5/2 (a) and 5/2 (c)
Name, Surname, E-mail, E-mail Notes	For the purpose of storing information of participants who wish to communicate with consent	Law Article 5/1
Connection Time, Disconnection Time, IP Address, Used IP controller's legal obligation explicitly under Protocol and Amount of Article 4 "Host Provider's Responsibility" Transferred Data	For the purpose of fulfilling the data	Law Article 5/2 (ç)
Information about Your Visited Pages	Due to our legitimate interests that meet the conditions	Law Article 5/2 (f)

**6. TO WHOM AND FOR WHAT PURPOSE IT WILL BE TRANSFERRED** Our website may share your personal data and other information, and data obtained using this data, primarily to meet communication requests, fulfill our legal obligations, meet contractual requirements, improve user experience, ensure user security, organize all records and documents that will serve as a basis for processing in the electronic environment, comply with information storage, reporting, and disclosure obligations stipulated by legislation and relevant authorities, provide requested products and services, implement our website management policies, authenticate user identities, and improve system performance, as well as for the purposes stated in the processing purposes section above. This includes sharing with software companies related to complaint management and security, and with authorized institutions, organizations, authorities, administrative, and judicial bodies within the scope of legal requirements.

**Personal data may be transferred to third parties within the country for the categories and purposes stated above, limited and proportionate to these purposes, and may also be transferred abroad if legal conditions are met.**

**7. OTHER MATTERS** Our website may create and share reports on user statistics and website usage by using non-personal information. No information in the report is linked to identity or other personal data.

We take measures to ensure the security of our computer network, applications, and database against data breaches and to prevent unauthorized access and use. If you have security concerns regarding your personal data, do not send this information via the internet.

Our website may provide links to other websites or internet resources. When you enter one of these links, you will be transferred to another website or internet resource. This source may obtain information from you as per your request or through "cookies" or other tools. Our

website has no responsibility, obligation, or control over these websites or internet resources or their collection, use, or disclosure of your information. You should review the privacy policies of other websites and internet resources and understand how they collect and use your information.

When you enter into transaction processes, there are two things you should pay attention to in order to understand that you are on a secure site. One of these is a key or lock icon at the bottom of your browser. This indicates that you are on a secure internet page and all your information is protected by encryption. This information is only used in connection with sales transactions and in accordance with the instructions you provide.

Information related to credit cards used during shopping is encrypted with SSL (Secure Sockets Layer) protocol independently of our shopping sites and transmitted to the relevant bank for inquiry. If the card's usability is approved, shopping continues. **Since no information related to the card is viewed or recorded by us, third parties are prevented from obtaining this information under any circumstances.**

**8. RIGHTS OF THE DATA SUBJECT** Your requests within the scope of Article 11 of the Law, which regulates "Rights of the Data Subject," can be made by sending an e-mail or postal address as explained in detail in the Personal Data Owner Application Form available on our website.

**9. EFFECTIVENESS** Our website may change or add to this Privacy Statement over time. Any changes will become effective from the date they are published on the website.

**Sultanahmet Köftecisi Gıda Ürünleri A.Ş.**