

SULTANAHMET KÖFTECİSİ GIDA ÜRÜNLERİ A.Ş.
CUSTOMER DISCLOSURE TEXT

This disclosure text has been prepared by Sultanahmet Köfteci Gıda Ürünleri A.Ş. ("SULTANAHMET KÖFTECİSİ"), whose information is provided below, in its capacity as data controller within the scope of Article 10 of the Law on Protection of Personal Data No. 6698 ("Law") and the Communiqué on Procedures and Principles to be Complied with in Fulfilling the Obligation to Inform, **for its customers.**

MERSİS Number: 0782070895900016 **Address:** Divanyolu Cad. No 12 Fatih/Istanbul
Phone: 212 5136468 **E-mail:** info@sultanahmetkoftesi.com

Processed Personal Data and Processing Purposes Your personal data belonging to our customers is processed by our Company within the scope of the purposes and legal bases stated below:

Personal Data Category	Processing Purposes	Legal Basis (KVKK Article 5/2)
Identity Information (Name, Surname)	- Receiving, preparing, and executing order delivery processes- Customer relationship management, order tracking, and notification- Performing accounting and invoicing operations- Fulfilling legal obligations (e.g., tax legislation)	- c) It is necessary to process personal data of the parties to a contract, provided that it is directly related to the establishment or performance of the contract. (e.g., performance of order and delivery contract)- ç) It is mandatory for the data controller to process data to fulfill its legal obligation. (e.g., obligations arising from tax legislation)
Contact Information (Phone number, E-mail address, Delivery address)	- Receiving, preparing, and executing order delivery processes- Providing information and customer services related to orders- **Carrying out marketing and promotion activities (if explicit consent is obtained)**- Fulfilling legal obligations (e.g., Consumer Protection Law)	- **c) It is necessary to process personal data of the parties to a contract, provided that it is directly related to the establishment or performance of the contract.**- a) Explicit consent of the data subject. (For marketing and promotion)- ç) It is mandatory for the data controller to process data to fulfill its legal obligation.
Financial Information (Payment method, preferences, transaction details - situations where sensitive information	- Executing order payments- Preventing fraud and ensuring transaction security- Fulfilling legal obligations (e.g., legislation	- **c) It is necessary to process personal data of the parties to a contract, provided that it is directly related to the establishment or performance of

such as credit card number is **regarding**
not directly stored by us) **institutions)**

payment the contract.**- **ç) It is mandatory for the data controller to process data to fulfill its legal obligation.**- **f) It is mandatory to process data for the legitimate interests of the data controller, provided that it does not harm the fundamental rights and freedoms of the data subject.** (e.g., preventing fraud, balancing suitability test)

- **ç) It is necessary to process personal data of the parties to a contract, provided that it is directly related to the establishment or performance of the contract.**- **a) Explicit**

- **Increasing customer consent of the data subject. satisfaction and improving** (For personalized marketing)- **service quality-** **Promoting **ç) It is mandatory for the data

Customer Transaction and personalizing the controller to process data to
Information (Order history, products and services offered fulfill its legal obligation.**-
purchase details, by our Company (if explicit **e) It is mandatory to process
comments/feedback) consent is obtained)**- data for the establishment,
Fulfilling legal obligations exercise, or protection of a
and using as evidence in right.- f) It is mandatory to**
possible legal disputes. process data for the legitimate
interests of the data controller,
provided that it does not harm
the fundamental rights and
freedoms of the data subject.
(Service development, campaign presentation, etc.)

Method of Personal Data Collection Your personal data is collected by our Company through **automatic or non-automatic methods**, via forms you fill out during order placement, transactions you perform through our website/mobile application, phone calls you make, and other communication channels, either verbally, in writing, or electronically.

To Whom and For What Purposes Your Personal Data Can Be Transferred Your personal data collected for the purposes stated above may be transferred to the following recipient groups, in accordance with the conditions specified in Articles 8 and 9 of the Law:

- **Our Business Partners:** Such as cargo/courier companies for the delivery of your orders.
- **Our Suppliers:** Third parties from whom we receive services, such as information technology service providers and payment system providers.

- **Legally Authorized Public Institutions and Organizations:** Such as courts, tax offices, regulatory and supervisory bodies that are authorized to request information for the fulfillment of our legal obligations.

Your requests within the scope of Article 11 of the Law, which regulates "Rights of the Data Subject," can be made by submitting a petition prepared in accordance with the Communiqué on the Procedures and Principles for Application to the Data Controller (Official Gazette: 10.03.2018/30356) or by sending the "**Personal Data Owner Application Form**" available at **www.sultanahmetkoftesi.com** to **SULTANAHMET KÖFTECİSİ's e-mail, postal address, or physical address.**

Sultanahmet Köfteci Gıda Ürünleri A.Ş. DISCLOSURE DECLARATION I declare that I have been sufficiently informed about all the matters explained above, that I have read and understood the disclosure text, and that **I am aware of my rights within the scope of Article 11 of Law No. 6698.**

Data Subject Name, Surname: Turkish ID No:
Date: ../../..... Signature

EXPLICIT CONSENT DECLARATION I declare that I give my explicit consent to the processing of my personal data within the scope of the Marketing and Promotion Activities explained above; I Accept () I Do Not Accept ()

Data Subject Name, Surname: Turkish ID No:
Date: ../../..... Signature